



Access Statement for Toft Country House Hotel & Golf Club

Introduction

The hotel has been lovely restored from the original stone farmhouse to meet modern needs whilst retaining the original features such as stone walls & beams. With 20 ensuite bedrooms, all with new flat screen TVs with free to view, tea & coffee making facilities & telephones. There are 12 bedrooms onto a ground floor courtyard, which makes for easy access.

The hotel offers ample parking and is well situated for touring the South Lincolnshire/East Midlands & East Anglia with plenty of interest for all.

Pre-Arrival

- We are located at Toft just off the A6120, between Bourne & Stamford
- For assistance prior to arrival please call 01778 590614, fax: 01778 590264 email:toftthouse@btconnect.com
- The centre of Bourne is approx 5 minutes drive
- There is a bus service run by Delaines that passes between Stamford & Bourne, the bus stop just 200m from the hotel
- The nearest train station is Stamford. This train line runs from Birmingham to Stanstead airport. For times call 0871 200 49 50.
- Taxis are available contact any of the following: Bourne taxis 07986 987402; Bakers taxis 01778 424552; B&K taxis 01778 422 244
- We accept dogs in our outside hotel rooms ONLY. There is a charge of £20 per dog per week.
- Brochures and menus can be provided in large print by prior request, if required but unfortunately we are unable to prepare documents in Braille
- Disabled Facilities
- We do have ground floor accommodation and public toilets. There is a disabled toilet in our function suite.

Arrival & Car Parking Facilities

- We do have 4 disabled parking spaces available; we can also arrange for reserved parking adjacent to any of our ground floor bedrooms, please telephone in advance if you required
- The parking area close to the hotel is tarmac; paths around the gardens are cement, generally flat, although there is a ramp to the Golfers car park area.
- There is clear signage in all rooms for Fire Exits, we are unable to provide this in Braille
- There is a 12cm step unto outside rooms.
- The main entrance into the hotel has no steps; the side Golfers entrance has 2 steps both approx 16cm in height.

Main Entrance, Reception & Ticketing Area

- The access is flat from the main parking area to the main Hotel entrance, the doorways are wide enough for standard wheelchairs.
- The area is well lit.
- Pen & paper are available at reception on request.

Public Areas - Hall, Stairs, Landing, Corridors etc

- Our public areas are mainly carpeted, the ladies toilets are tiled
- All public rooms are at ground floor level.
- Lighting in public areas is bright in main corridors & toilets, the residents lounge can have extra lighting. The bar is softly lit.
- We do have a number of first aid kits around the hotel. If you need one please ask a member of staff.
- The residents lounge has a television with free to view & text

Public Areas - Sitting room, lounges, lobbies etc

- The residents lounge has a television with free to view & text
- Guests & Non residents are welcome to use the bar/restaurant & lounge.
- The lounge has a selection of sofas, armchairs & low tables
- The Reids room located in the hotel and is there for you to enjoy. There is a communal Television and board games to be played. Along with some local magazines and today's newspaper. An open fire is lit in the winter months

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- Guests & Non residents are welcome to use the bar/restaurant & lounge.
- The lounge has a selection of sofas, armchairs & low tables
- The bar has low sofas & slightly higher easy chairs, there is an open fire in winter
- Dietary requirements; If you do have any dietary requirements please do speak to one of our members of staff and we will do our best to cater for you.
- Afternoon tea is served daily in the bar from 2.30pm until 5.30pm. A menu is available at the bar.
- Babies are welcome in the entire hotel. Cots and high chairs are available on request. Our kitchen can also heat any milk/food for you. There is an additional charge for cots.
- We do have a bar in the hotel. Children are welcome. The bar serves light bites, main meals and afternoon tea as well as hot, cold and alcoholic drinks. It has an open fire lit in the winter and has a warm welcome. Lunch is served Monday to Saturday from 12 until 2.30pm and Dinner is served from 6pm until 9.30 pm. On Sundays food is served all day from 12 until 8pm.
- Breakfast is served from 7am until 9am Monday to Friday and 7am until 10am Saturday and Sunday. Breakfast is included in your accommodation. It is served in our dining room. A choice of cereals, fruit juices yoghurt and fresh fruit is available from the table. And a wide range of food is cooked to order from the kitchen.
- Children are welcome in all areas of the hotel. High chairs are available on request. A children's menu is available from the bar. Good behaviour is expected.

- Here at Toft we have a 18 hole golf course. As a guest you will get a discounted rate. Weekdays: £18
- Weekends: £20
- Buggies can be hired at £15 for 1 round of 18 hole golf or £25 for the day.
- To book a tee time either ask at reception, at the golf shop or call 01778 590 616.
- We do have a restaurant menu. We serve food from 12 until 2.30pm and 6pm until 9.30pm(12 - 2.30 pm only on a Sunday).Reservations are advisable but not always essential.
- The Reids room located in the hotel and is there for you to enjoy. The is a communal Television and board games to be played. Along with some local magazines and todays newspaper. An open fire is lit in the winter months.
- Room service is available between 10am and 10pm. Please see the room service menus at the back of this folder. If you require breakfast in your room this is also available. Please dial 0 to order. An order must be placed no later than 8.30 am for breakfast.

Laundry

- If you need any laundry doing whilst you are staying with us, our housekeeping team can do this for you. Washing and drying at the cost of £5 for half a load and £10 for a full load.
- We dont supply irons and ironing boards in the rooms, however if you do require them please do not hesitate to let one of our out front team know as we have them available.
- The nearest dry cleaners is in Bourne: Kings quality dry cleaning: 01778 393 618

Conference & Meeting Rooms, Banqueting

- We can look after conferences for up to 120 people. We have a daily delegate rate and 24 hr delegate rate. Please ask Isobel Dowsett for more information.

Clubs & Entertainment

- Golf; Here at Toft we have a 18 hole golf course. As a guest you will get a discounted rate. Weekdays: £18
- Weekends: £20
- Buggies can be hired at £15 for 1 round of 18 hole golf or £25 for the day.
- To book a tee time either ask at reception, at the golf shop or call 01778 590 616.
- We also have a driving range:
- OPENING TIMES:
- SUMMER: 7am - 9pm
- WINTER: 8am - 8pm
- Non Members: Members:
- £3.00 for 50 balls £1.50 for 50 balls
- £5.00 for 100 balls £2.50 for 100 balls

Bedrooms & Sleeping Areas

- There are 20 ensuite bedrooms.
- 12 bedrooms are ground floor onto a courtyard; all have a 12cm step into them.



Caravans, Holiday Homes & Twin Units

- We have a Caravan Club Licensed site for 5 caravans or camper vans.; all pitches have access to electricity.

Additional Information

- In the case of an emergency please dial 0 from your bedroom telephone or call 01778 590 614 from any other phone. This will call the person on duty at any time of the day or night.
- In the event of a fire please assemble at the assembly point in the golf club car park. Which is opposite the golf pro shop.
- A fire alarm test is done weekly on a Tuesday morning at approximately 9am.
- We do have a number of first aid kits around the hotel. If you need one please ask a member of staff.

Address:

Toft Country House Hotel & Golf Club
Toft
Nr. Bourne
Lincs
PE10 0JT

Telephone: 01778 590614

Fax: 01778 590264

Email: tofthouse@btconnect.com

Website: www.tofthotelgolf.co.uk

Future Plans

- Nothing planned at present

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01778590614 or email tofthouse@btconnect.com